

Notice of Privacy Practices

All patients have the right to privacy with relation to all the records shared with our practice and all communications with our staff.

COMMUNICATIONS:

We use SMS (text messaging) and email to correspond with our patients with special discounts for services we believe will benefit their medical condition. Such communications will be a combination of marketing and service oriented. No such communication will be deemed to be to deal with LIFE THREATENING conditions. ALL URGENT communication will be person to person phone contact with a live staff member only.

All such communications can be discontinued at any time by the patient it is not mandatory.

SMS Messages: reply “STOP” to any message (Standard messaging costs will apply and patient can refuse all texts by informing any staff member this is not a requirement of service)

Email reply “UNSUBSCRIBE” to any email

FUTURE MARKETING CONTACT WILL BE STOPPED IMMEDIATELY

We do not accept insurance of any kind and do not communicate with insurance companies on behalf of any patient.

We do not communicate with patient’s family members or friends on behalf of any patient. Please do not ask us unless both parties are in the office.

So no identifying information will accidentally be linked to your identity we will remove your name and any identifying information from all texts or emails in the event that your email is hacked or you change your cell phone number.

STORAGE OF PATIENT FILES:

All patient files are in paper format and stored under lock and key and will only be released with written permission of the patient or if needed pursuant to litigation or some court related matter that makes it necessary for us to share file(s).